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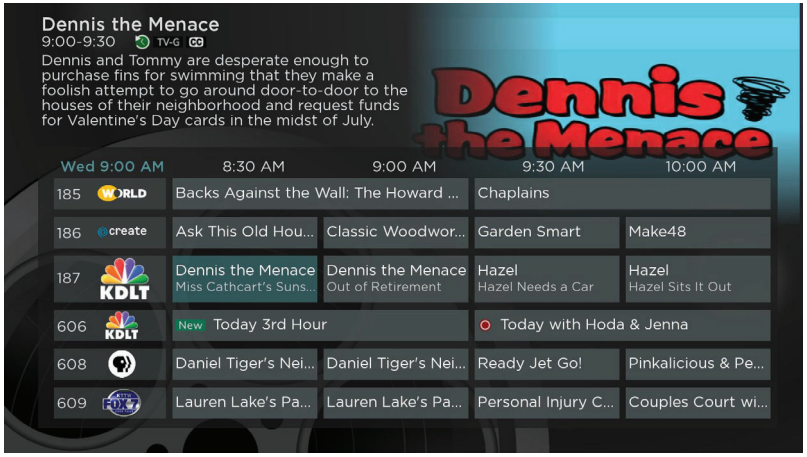
10/2023

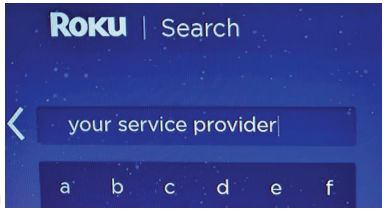
ROKU

User Guide



Use this guide in conjuction with your Roku Device

Adding NuGen TV To Your Roku



To add the NuGen TV app to your Roku, press the Home button and navigate to the search and type in NuGen TV and download it like you would any other app. From your Roku device Home screen a channel app should display in your channel list called NuGen TV, click on this channel to open it. The first time you open the channel you will be prompted for a Login and Passphrase, if you have not received this please contact our office.

How to Use Your Remote

Pressing the Up, Down, Left, and Right arrows will highlight different actions in the Guide, Search, Recording, and Account options. Pressing OK on the remote will open the highlighted item. To return to the Home screen, press the Home button. Press the Back button that is to the left of the Home button to move back to the previous screen or to open the Tab Bar.

Watching NuGen TV

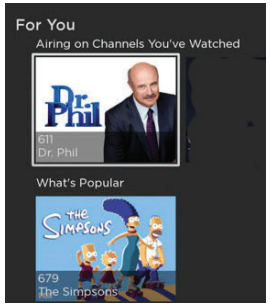
From Home Screen, use the remote, to highlight the NuGen TV icon and press OK on your remote, this will open your on-screen Program Guide. To watch a channel, press the Up or Down arrows on the remote to any highlighted program and press the Play/Pause button to view the program.

Channel Surfing

While watching a currently airing program, press the Up or Down arrow of the remote to view the next higher or lower numbered channel.

For You Feature

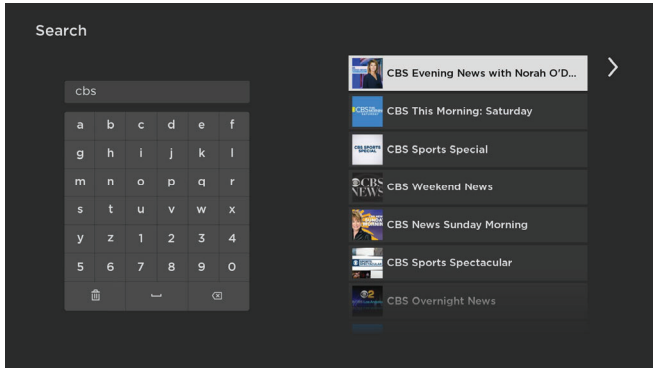
This feature is "For You" if you prefer a poster view format instead of a traditional channel guide look. For You gives you quick access to Channels You've Watched, Channels Popular in Your Area, Movies On Now, Movies On Soon, and Recent Recordings. To access For You from the Program Guide, press the Back button on the remote to open the Tab bar, and select the For You Option. Use your remote to navigate and select what you would like to watch or record.



Program Search Feature

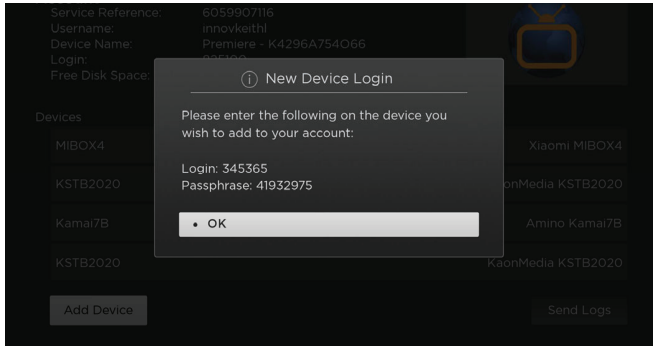
You can use the Search feature to find Live, and Future programs. Go to Search in the Tab Bar, from here you can type in the name of a program by typing in the first few letters of a program. The results will be more specific if you type in more letters in the name of the program.

Highlight a program and press OK on your remote, if it is a currently airing program you can highlight Watch and press OK on your remote to view it. You also have the option to select Record for adding this program to your future recordings. See the Recording Your Programs section of this guide for more information.



Account Option - Add a New Device to NuGen TV

Before you add a new device to this service, go to Account in your Tab Bar from an activated device, and use the Down arrow on the remote to scroll down, and highlight Add Device. Click OK on your remote to generate a Login and Passphrase for the new device. Follow the directions at the beginning of this guide for adding this service to your new Roku, and use the displayed Login and Passphrase when you are prompted to activate this service.



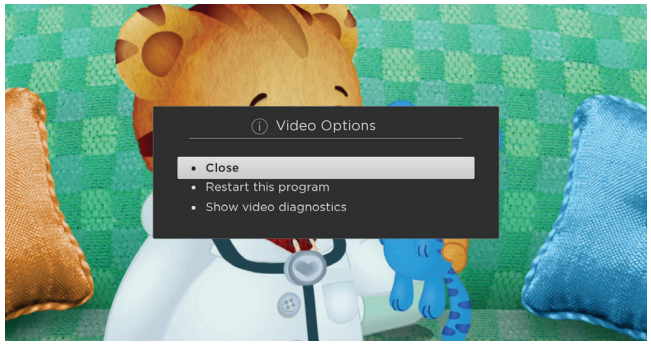
Closed Captioning

While you are watching a program, press the * button on the remote to open the options window, use the Right arrow of your remote to turn Closed Captioning On or Off.

Restart TV

This popular feature lets you go back to the beginning of any currently airing program that has the Restart Option.

While you are watching a program that you want to Restart, press on the Right Arrow of your Roku remote which will open a Video Options screen. Choose Restart this program and press OK to Restart the program back to its beginning.



Programs that have the Restart option will display the Green Restart icon in the Program description of the Guide.

There may be programs, because of programming restrictions, that don't allow for the Restart function. Please contact our office if you have questions regarding this.

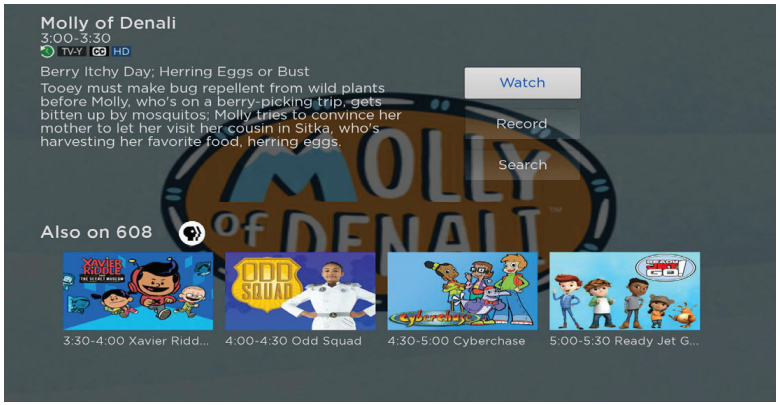
Pause, Fast Forward, and Rewind Features

There may be times when you want pause or go back and see that exciting play in the game, or fast forward through commercials - don't tell the advertisers. During an in-progress or recorded program, you can press the Pause button to stop the program. The Fast Forward button on your remote will advance the program, and press Rewind to go back. The Progress Bar lets you track your movement through a program with thumbnail displays, and the timer helps you to see how far you are from the end of the program.

On-Screen Guide Management

From a live program that you are watching, press the Back button on your remote to open the on-screen Program Guide. Use the Up or Down arrows on your remote to scroll through the programs in the Guide, press OK on a highlighted program to see detailed program information and your management options. The three options include Watch, for a currently airing program, Record, and Search.

To Watch, use your remote to highlight the Watch button and press OK on your remote. To Record a program, highlight the record button and press OK on your remote. See the Record section of this guide to learn more about recording programs. Choose the Search feature if you want to see future dates and times that this program will air that you may want to record. See the Search section of this guide to learn more about Search options.



Tab Bar

From the Program Guide, press the back button on your remote to open the Tab Bar. The Tab Bar allows you to scroll Left or Right to access For You, Guide, Recordings, Video on Demand, Search, and Account options Details on these will be covered in subsequent pages of this guide.

Recording Your Programs

Making a Recording

When you select the Record option, a screen will display giving you three Record options, Record Single, for a one-time recording, Record Series (New episodes only), and Record Series (All episodes). Highlight your preferred Record option and press OK to set the recording. To further manage this recording, go to the Tab Bar and select the Recordings option.

Watching Your Recordings

Recordings can be viewed from the Recordings option on your Tab Bar. Select Recordings from the Tab Bar and press OK to open the Recordings screen, here you will see Current, Upcoming, and Rules. Highlight Current, and press OK to open your list of Current Recordings. Scroll through the list, highlight the program you want to watch and press the OK button. If there are multiple recordings, scroll and highlight the one you want to watch and press OK on the remote to start watching the program.

Record Using the Search Option

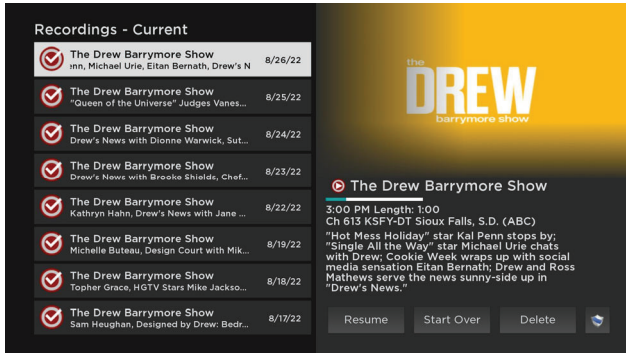
From any of your Search results you can scroll through the list of future air dates for a program, highlight Record and press the OK button on your remote to set a recording for the program. Use one of the options listed under the Making a Recording section to make your selection.

Managing Your Recordings

Current Recordings

To watch or delete current recordings from the Program Guide, press the Back button on the remote to open the Tab Bar and use the Right arrow on the remote to highlight the Recordings option and press OK. Press the Down arrow on your remote to highlight Current, and then press OK on your remote to open your list of Current Recordings. This screen will display the list of your recorded programs, scroll up or down to highlight a program and press OK on your remote to open a recorded program, press the OK button again to watch the program. To Delete the program, press the Right arrow on your remote to highlight Delete and press Ok. You will receive a prompt to confirm deletion of the program. If there are multiple recordings of a program or series, scroll and highlight the one you want to watch and press OK on the remote to start watching the program.

The Red Check button to the left of the program indicates that it has not been watched, while programs with a Red Play button have been partially watched. Partially-watched programs give you the option to view the program where you left off or to start over.

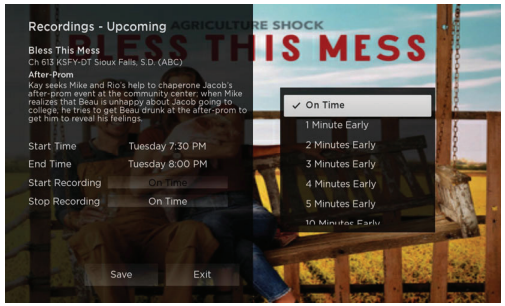


Upcoming Recordings

Use the Upcoming Recordings feature to manage settings for your future recordings. From the Recordings screen, press the Down arrow of your remote control, highlight Upcoming, and press OK to see a list of programs you have scheduled for recording. Scroll through the list to highlight an Upcoming Recording and then press OK on your remote to open a program that you want to manage.

To assure that you don't miss the beginning or the end of a program, you can change the Start/Stop Recording times by highlighting the Edit button and pressing OK on your Remote to open a screen that gives you options on when you would like to Start and Stop a recording.

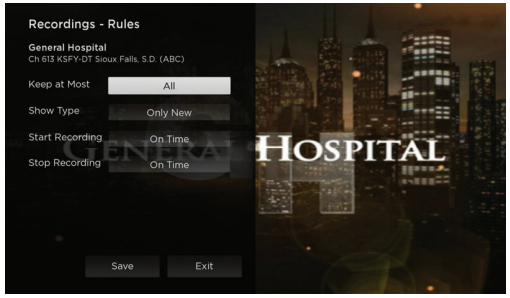
Highlight the Start Time option and press OK on your remote, then scroll up or down to choose the new Start Recording time, and then press OK on your remote to finish your selection. The Stop Recording functions the same way as the Start Recording feature and is beneficial when watching sporting events where you want to extend the Record time.



Once you have finished your changes, highlight Save and press OK on your remote to save the changes. To Delete an Upcoming Recording, press the Right arrow on your remote, highlight Delete, and press OK. You will receive a prompt to confirm deletion of the program.

Rules

Use the Rules feature to manage the episodes of a series that you want recorded automatically. From the Recordings screen, press the Down arrow of your remote control, highlight Rules, and press OK to see a list of your series programs. Scroll through the list and highlight a series that you want to manage, press OK on your remote to open a series, at this point a Recordings - Rules screen will open. Highlight the option next to Keep at Most and press OK on your remote to scroll and choose a maximum number of episodes that you want to keep of this series, or you can choose to keep All Episodes, press OK to make your selection.



Highlight the option next to Show Type and press OK on your remote and choose to keep All or Only New episodes of a series, press OK to make your selection.

You can also choose to set the Start and Stop Recording times for all episodes in this series. This option works the same way as it does in Upcoming Recordings section. Once you have finished your changes, highlight Save and press OK on your remote control.